



DCWW Connections

THE NEXT STAGES

If you wish to continue with your water connection, you need to ensure the following:-

1. Provide payment for the amount shown on the attached quotation.
2. Once payment has been received by us, **we need to hear from you** when –
 - a. You have dug your trench and laid your **supply pipe to point B**, as shown on the detailed plan.
 - b. If more than one connection, then the supply pipes must be **clearly and indelibly marked**, so we can ensure the right property receives the right connection and meter.
 - c. When this work has been carried out, contact us to let us know. We will then request an inspector to visit your property to inspect your trench and pipe work. This inspection will be carried out within 5 working days.
3. Once the inspection has been carried out and passed, we will instruct our contractors to carry out your new connection. We will aim to complete your connection within 21 days. **Please note that if a road closure is needed to make the connection up to an additional 12 weeks will be added to our timescales.**

PAYMENT MUST BE MADE BEFORE ANY WORK CAN COMMENCE.

We cannot carry out any of the above until we hear from you. The contact telephone number for informing us of your progress is 0800 917 2652 or you can email us at new.connections@dwrcymru.com

If you are unsure about any part of the process for completing this connection, please do not hesitate to contact us. Thank you.



Y CAMAU NESAF

Os hoffwch barhau gyda'ch cysylltiad dŵr newydd, mae'n rhaid i chi sicrhau'r canlynol:-

1. Anfon taliad am y swm a nodir ar y dyfynbris atodedig.

2. Wedi i ni dderbyn eich tâl **rhaid i chi ein hysbysu** –

a. Eich bod wedi torri eich ffos ac wedi gosod eich **pibell gyflenwi hyd pwynt B**, fel y dangosir ar y cynllun atodedig.

b. Os oes mwy nag un cysylltiad, mae'n rhaid i'r pibellau cyflenwi gael eu **marcio'n glir ac yn annileadwy**, fel y gallwn sicrhau bod yr eiddo cywir yn derbyn y cysylltiad a'r mesurydd cywir.

c. Pan fydd y gwaith hwn wedi'i wneud, rhowch wybod i ni. Byddwn wedyn yn gofyn i Arolygydd ymweld â'ch eiddo i archwilio eich ffos â'ch pibellau. Cynhelir yr archwiliad hwn o fewn 5 diwrnod gwaith.

3. Ar o'i i'r archwiliad gael ei gynnal a'i basio, byddwn yn cyfarwyddo ein contractwyr i roi eich cysylltiad newydd ar waith. Byddwn yn anelu at gwblhau eich cysylltiad o fewn 21 diwrnod gwaith. **Os bydd angen cau'r fford l'r gwneud yr cysylltiad yna gall adio 12 wythnosau ir amserlenni.**

MAE'N RHAID I NI DERBYN EICH TALIAD, CYN DECHRAU UNRHYW WAITH.

Ni allwn wneud yr uchod **hyd nes y clywn gennych chi**. Y rhif ffon er mwyn ein hysbysu o'ch cynydd yw 0800 917 2652 neu gallwch anfon e-bost atom yn new.connections@dwrcymru.com

Os nad ydych yn siwr am unrhyw ran o'r broses ar gyfer cwblhau'r cysylltiad hwn, mae croeso i chi gysylltu â ni. Diolch.