

Pre-application Terms and Conditions – New Water Connection

Notice in accordance with Section 45 of the Water Industry Act 1991

Quotation

1. Welsh Water will provide a quotation for a new water connection within 28 calendar days of receipt of a full and completed new connection water application form and the application fee. No quotation shall be provided unless all parts of the new connection water application form are completed and the required enclosures are submitted.
2. A quotation for the new water connection is quoted based on the information provided by the applicant in the new connection water application form. A quotation is provided only by reference to the applicant's site and location plans and Welsh Water's Assets Information System, which shows the approximate location of Welsh Water's water mains and sewers.
3. Any variations and alterations requested by the applicant after the date the quotation is issued and approved by Welsh Water shall be paid for by the applicant as an extra charge.
4. The quotation is valid for six months from the date of issue. If the new water connection has not been completed by the end of the validity period of the quotation, Welsh Water reserves the right to cancel the quotation, and a new application will be required. No application fee or any other charges paid shall be refunded.
5. Where manifolds are to be used, the quotation shall be based on all plots being ready to connect in one visit. Failure to do this will result in additional costs for revisits being charged to the applicant.

Planning

6. If planning permission is required for the development, Welsh Water will be unable to progress the application until planning has been approved.
7. A new water connection may require planning approval due to a combination of legal, environmental, and infrastructure considerations. In order for Welsh Water to progress the application, it will require evidence of a valid planning permission (where required) which allows the applicant to make a beneficial start on site (full planning or Reserved matters).

Additional Charges

8. Where traffic management or a road closure is deemed required by Welsh Water, the additional costs associated with those will also be payable by the applicant. Please note that if a road closure is needed, an additional twelve weeks will be added to Welsh Water's timescales to make the new water connection.
9. If the new water connection needs to take place in third party land, land entry charges may be incurred, and these are payable by the applicant.
10. The infrastructure charge is covered by Section 146 of the Water Industry Act 1991. It shall be payable prior to the new water connection being made and will be appropriate to the size of the connection. No work will commence on the new water connection until full payment of all charges for the new water connection, including infrastructure charges, have been received by Welsh Water.

Third Party Land

11. If any part of the service pipe crosses land which is not in the applicant's ownership, the applicant must provide Welsh Water with either a deed of grant of easement or written evidence (to the satisfaction of Welsh Water) that confirms the applicant has a legal right of access for the benefit of the applicant and Welsh Water. This must be provided along with the new connection water application form. No quotation shall be issued unless this evidence of permission has been provided.

Any right of access must include a right to install accessories on the service pipe and to maintain, repair and replace the service pipe or accessories, and to read any meter sited thereafter.